



# Kyle Reilly

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Dedicated to pivoting my career from HVAC to the dynamic field of IT, I am actively studying for the CompTIA Security+ exam to become a skilled cybersecurity professional. I am excited to bring my problem-solving abilities, commitment to excellence, and strong work ethic to an entry-level technology role.

## Skills & Certifications/Licensing

- HVAC Schooling Certificate
- TDLR Tech License
- NexStar Certified
- Leadership/Team Lead Experience
- Built several PC's / solid understanding of hardware
- Typing speed 60-90 WPM
- Universal-EPA Certificate
- 15+ years windows OS experience
- Excellent Customer Service/Communication
- Thrive in Fast-Paced Work Environment
- Quick Learner - Motivated for a Career in HVAC

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## Experience

### Programming / Game/Coding Jams

#### Responsibilities

- Worked on several Game Jam projects with diverse teams to program unique games with specific limitations and themes.  
<https://croptigon.itch.io/> Experience working in teams efficiently and exploring art pipelines.

#### Projects

- Rhythm Game (3 days)
- Baking game/ 2 button limitation (3 days)
- Flappy bird Clone 1 hour
- Code saved to github for review

### Service/Sales Technician / ABC Plumbing, Clearwater, FL. (10/30/2021 –PRESENT)

#### Responsibilities

- Inspect A/C systems thoroughly and provide comprehensive tuneups
- Inform and educate the homeowner of how lower their bills and prolong system life
- Solving problems on no cools and troubled systems and setting leads for new systems
- Maintaining a work truck
- Take care of homeowners concerns

#### Achievements

- Most 5 star positive homeowner reviews
- Completed NexStar certification
- Trained with sales team

### Service/Sales Technician / Minuteman Heating and Air, Arlington, TX. (4/2021 –10/2021)

### Responsibilities

- Inspect A/C systems thoroughly and provide comprehensive tuneups
- Inform and educate the homeowner of how lower their bills and prolong system life
- Solving problems on no cools and troubled systems and setting leads for new systems
- Maintaining a work truck
- Take care of homeowners concerns

### Achievements

- Most 5 star positive homeowner reviews
- Trained on Daikin smart hub equipment
- Gained experience troubleshooting Communicating systems manufactured by Trane, Lennox, and Daikin

### Lead Install/startup Technician / AirCo, Hurst, TX. (4/2019 – 4/2021)

#### Responsibilities

- Repair ventilation, ductwork, and HVAC Units as needed
- Install Condenser/TXV/Interior Grilles/Exterior Trim/Thermostats
- Running, Brazing, & pressurizing Copper to Units
- Truck and Warehouse Inventory

#### Achievements

- Promoted to a Lead Installer
- Service Tech Cross Training
- Fully trained Helper

### Pro Service Associate/Team Leader /Lowes, Glenwood Springs, CO. (4/2018 – 2/2019)

#### Responsibilities

- Order fulfillment
- Logistical management
- Customer service
- Forklift & truck driver

#### Achievements

- Promoted to Pro desk & Team leader
- Trained in plumbing, lumber, and contractor order management
- Heavy Machinery Trained

### Lumber Associate /Home Depot, Castle Rock, CO. (5/2017 – 8/2017)

#### Responsibilities

- Inventory Management
- Customer service
- Forklift Operator

#### Achievements

- Acquired certificates for machinery use

### Manager /Boselli & Sons, Castle Rock, CO. (8/2014 – 2/2017)

#### Responsibilities

- Kitchen Operation Management
- Crew Training
- Customer Advocate
- Money Management
- Store opening & closing

#### Achievements

- Completed Management training,
- Promoted to Management
- Promotion due to work ethic and performance
- Acting supervisor

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## Education

### Currently Enrolled in Unity Programmer Associate Certificate Course C# (Estimated Completion Date 2022)

- Capturing UI input and managing menu flow
- Evaluate code for integration into an existing system created/architected by a lead
- Make decisions required to prototype new concepts
- Determine code that would accomplish a specified interaction or programming logic
- Decide how to implement scene management and transitions
- Apply basic data persistence within a runtime session
- Given a situation, determine proper usage and application of the Unity API
- Decide the appropriate properties, scripts, and components of GameObjects for required tasks
- Apply concepts required to write code with basic inheritance and interfaces
- Choose the appropriate data structures for a specific situation
- Choose the appropriate data types for a specific situation
- Troubleshoot code that fails to perform as expected
- Troubleshoot common compilation bugs

- Troubleshoot runtime exceptions
- Determine techniques required to refactor and improve code
- Determine techniques required to profile and debug trivial performance issues

### **Unity Programmer User Certificate course completion (2021)**

- Code Comprehension/Interpretation
- Improve code using the features of an IDE
- Application Scripting
- Use common logic structures to control execution of code.
- Write code that utilizes the various Unity APIs
- Implement appropriate data types
- Write code that integrates into an existing system
- Implement a code style that is efficient and easy to read
- Prototype new concepts

### **Computer Relevant classes taken**

- Computer science 1
- Computer Science 2
- Game Development 1
- Game dev 2
- Multimedia design (Web design Class)
- Engineering and robot dev (Java based)
- Electrical Engineering intro
- Geospatial Engineering

### **NexStar /Chicago location (2022)**

- A detailed training on how to initiate, present, and close interactions with customers. Bringing value to yourself and your company through the consumers eyes. Sales and customer satisfaction oriented

### **Refrigeration, Air Conditioning, Heating, Electrical, and Sales /Minuteman (2021)**

- Held training meetings 3 times a week for sales and occasional technical training from leads in Trane, Lennox, or daikin. Largest emphasis of training was on sales and objection navigation.

### **Refrigeration, Air Conditioning, Heating, and Electrical /AirCo (2020)**

- Completed in 108 hour of HVACR Training course for career path progression

### **Refrigeration, Air Conditioning, Heating, and Electrical /Lindsey Cooper Refrigeration School (2019)**

- 108 hours of HVACR Training
- TDLR Tech License
- Certified of Completion
- Universal-EPA Certified

### **Outdoor Education, Leadership, & Business Management / Colorado Mountain College (2017-2018)**

- Completed 37 Credits
- High School Instructor for 1 Semester at Roaring Fork High School through College Program
  - o Taught wilderness first response team building and navigation

### **Computer Science & Business Management / Arapahoe Community College (2016-2017)**

- 11 Credits Completed, with a 3.5 GPA; Basic business classes, English, and accounting.

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## **Volunteer/Community Service**

### **Colorado Mountain College, Glenwood Springs, CO. (2017 – 2018)**

- Work Study for the glenwood springs wilderness first response team

### **Project Recycle, Castle Rock, CO. (2012 – 2017)**

- Volunteer at Project Recycle Kickstand – donating bikes for underprivileged youth in Colorado.

### **Castle Rock POST Partners, Castle Rock, CO. (2006-2015)**

- Volunteered at Castle Rock Parks, Open Space & Trails (POST) - working on community parks and open space.